

Information Technology Services

• Tennessee Technological University •

Call these people when you have questions about...		
University PC lab Helpdesk Support of lab software Logging in and passwords	Elaine Wells labmgr@tntech.edu or ewells@tntech.edu	372-3975 CH313
Student or Alumni Email Accounts Reset student passwords in CH313	Expired email accounts: MailAdmin@tntech.edu	
Microcomputers Microcomputer Support, VMS, and Internet	Steve Emert, Sterling Hubbard Allan Jones (on leave) MicroSupport@tntech.edu	372-6315 CH216
College of Art & Sciences Microcomputer Support Purchase and Upgrade Consultations	Billy Sells BSells@tntech.edu	372-6523 MD141
College of Business Microcomputer Support Purchase and Upgrade Consultations	Rob Finegan RFinegan@tntech.edu	372-3684 JH305
College of Education Microcomputer Support Purchase and Upgrade Consultations	Jeff Rippy JRippy@tntech.edu	372-6487 FB105
2+2 Program – College of Education Microcomputer Support Purchase and Upgrade Consultations	Cale Koester CKoester@tntech.edu	372-3988 CH216
College of Engineering Microcomputer Support Purchase and Upgrade Consultations	Marbin Pazos-Revilla MPazos@tntech.edu	372-3174 CH303
iLearn, World Wide Web Support and Instructional Web Support Technology Institute	Lauren Neal LNeal@tntech.edu	372-3675 CH215
Training, Documentation, Site Licenses PC Labs: Staffing, Reservations, Help Desk	Elaine Wells EWells@tntech.edu	372-6526 CH311
Secretary General Inquiries	Carol Farris CFarris@tntech.edu	372-3387 CH220
Academic Computing Support Manager	Annette Littrell ALittrell@tntech.edu	372-3979 CH217
Assistant Academic Computing Support Manager Purchase and Upgrade Consultations	Will Hoffert WHoffert@tntech.edu	372-3595 CH219
Hardware Problems	Operations ops@tntech.edu	372-3388 CH226
Operations Manager	Jerry Boyd JEBoyd@tntech.edu	372-3981 CH225
Systems Support: Dwight Hutson, Robert Holloway, & Michael Wheeler	Michael Wheeler MWheeler@tntech.edu	372-3977 CH223
Administrative Computing Manager Banner, TTUMIS	Richard Cashion RCashion@tntech.edu	372-3973 CH116
Policies and Procedures	Danny Reese DReese@tntech.edu	372-3387 CH220